

March 2018 Newsletter

Take the Paper out of Your Bill

Instead of receiving a paper copy of your bill each month, you can receive an email when it is available.



Switch to Paperless Billing to cut down on the mail coming to your house each month. Learn more at crpud.net/paperless, or contact our Customer Accounts Department at (503) 397-0590 or info@crpud.org.



Planning to Dig? Call 8-1-1 First

If you're planning to dig this spring, be sure to call 8-1-1 before you dig. Oregon law requires you to contact the utility locating service before you dig. This helps prevent dangerous cuts into electric or gas lines.

8-1-1 is a free service that is available 24 hours a day, 7 days a week. Be sure to call 8-1-1 at least two working days before any digging project. Learn more at crpud.net/dig.

Spend Less Time Paying and More Time Playing

Looking to trim your to-do list? Sign up for Auto Pay and forget the hassle of paying your power bill every month.

Instead, have your payment automatically deducted from your checking or savings account.

Find out how to enroll at crpud.net/autopay, or by contacting Customer Accounts at (503) 397-0590 or info@crpud.org.



March is the Month to Enroll in Our Budget Pay Program

Do you want to know how much your power bill will be every month?

Consider enrolling in our Budget Pay program.

Using Budget Pay, you pay the same amount each month, all year long. There is no guesswork when you receive your bill.

We enroll customers in Budget Pay in March. To enroll, you need at least 12 months history with us and a zero balance. Each March, we review your past 12 months of use to set your average monthly bill for the coming year.

Learn more about Budget Pay by contacting Customer Accounts at (503) 397-0590 or info@crpud.org, or visiting crpud.net/budgetpay.



The Northwest Is Powered by Hydro

Every time rain or snow falls in the Pacific Northwest, our hydropower system refuels. Hydroelectric dams produce 85% of the electricity we deliver to our customers.

Hydropower allows for the growth of other renewable resources. Because the river is always flowing, hydropower is great back-up for wind and solar power. It can be ramped up to meet demand when the wind is not blowing, for example. During high winds, it can be dialed down.

Hydropower is efficient. Hydropower plants at dams convert 90% of the energy in falling water into electrical energy. By comparison, more than half of the energy content at fossil-fueled plants is lost.

Hydropower is secure. Water from our rivers is an American resource. It isn't affected by disruptions from foreign suppliers, international political crises, or transportation issues.

Read more about the benefits of hydropower at crpud.net/hydro.



WE'RE HIRING

Join the PUD Team

We are currently recruiting for three positions:

- Accounting and Finance Supervisor
- Field Engineer I/II
- GIS Analyst

Find details about the jobs, including how to apply, at crpud.net/jobs. All positions are open until filled.

Subcontractor Working on Our Poles in Rainier

Rainier customers may have noticed an unfamiliar company working on our power poles lately. This work is for Comcast Cable, which is replacing cable in the Rainier area.

Comcast hired Sefnco, a subcontractor, to remove the old, outdated cable system and install a new system. They're also trimming trees in the area.

If you have any questions or concerns about the work performed on our poles, contact our Engineering Department at (503) 397-0760 or engineering@crpud.org.

Heat Pump Water Heater Rebate Changing

Rebate amounts for qualifying heat pump water heaters will change on April 1. Tier 1 heat pump water heaters will now be eligible for a \$150 rebate. Tier 2 and Tier 3 heat pump water heaters will qualify for a \$300 rebate.

Tier 3 models are quieter, more efficient, and provide the most savings.

Learn more about our rebate program online at crpud.net/hpwh. For questions about heat pump water heaters, contact our Energy Experts at (503) 366-5470 or experts@crpud.org.



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A COMMUNITY-OWNED UTILITY