

April 2018 Newsletter



## Don't Hang Items on Power Poles

We know it's tempting to hang signs and other items on utility poles, but there are good reasons why you shouldn't do so:

- Attaching signs or other items to poles creates hazards. This puts our workers in danger when they climb poles.
- Attachments damage poles. They shorten lifespans, which increases maintenance costs.
- We risk fines from the Oregon Public Utility Commission when items are attached to our poles.

Thank you for helping us maintain a safe, reliable distribution system.

## Check for Savings Before Starting Your Home Improvement Projects

If you have any home improvement projects on the horizon, check with our Energy Experts before you start. We have several rebate programs available for our customers, including:

- Heat pumps
- Ductless heat pumps
- Window replacement
- Adding insulation
- Heat pump water heaters
- Duct sealing
- ENERGY STAR® appliance purchases



You can find details about these incentive programs at [crpud.net/rebates](http://crpud.net/rebates). If you have additional questions, contact our Energy Experts at [experts@crpud.org](mailto:experts@crpud.org) or (503) 366-5470.

## Congratulations to our 2017 Employee of the Year: Margi Williams

**Engineering Administrative Assistant Margi Williams was selected as the PUD's 2017 Employee of the Year.**

Margi was chosen for her hard work taking on additional duties in another department, and helping implement a new system. She goes above and beyond in the workplace and representing the PUD in the community.



Any employee may nominate a co-worker to be the Employee of the Year. The PUD's Special Recognition Team reviewed four nominations. General Manager John Nguyen presented Williams with the award on March 9.

# Efficiency Upgrade Loans Available at Local Credit Unions

**In addition to rebates from the PUD, more help is available for your home improvement projects.**

Two local credit unions offer loans for energy-efficiency projects. These include insulation, windows, upgrading your heating and cooling systems, or purchasing new energy-efficient appliances.

When planning your upgrades check with these credit unions first to see how they may be able to help:

- **St. Helens Community Credit Union** (503) 397-2376 or [shcu.org](http://shcu.org)
- **Wauna Credit Union** (800) 773-3236 or [waunafcu.org](http://waunafcu.org)



## Keep Yourself Safe from Scam Attempts

**Posing as a utility employee is a common scam.** It can take place over the phone, by email, in person, or by text message. We urge you to be careful. These tips can help you avoid falling victim to such a scam:

- When in doubt, hang up and call back. If you are unsure whether a call is legitimate, hang up and call our Customer Accounts Department at **(503) 397-0590**.
- Don't trust caller ID or recordings. Modern technology allows people to use local names and numbers on caller ID.
- You always have options. We offer several payment options and will never demand that you pay by credit card over the phone.
- Please report any suspicious calls. Write down the number from your caller ID, then report it to local police and to us at **(503) 397-1844**.

See other ways to stay safe from scams at [crpud.net/scams](http://crpud.net/scams).

## Please Drive Carefully in Work Zones

**We want all of our employees to get home safely at the end of the day, just like we want you to get home safely.**

Please help us accomplish that by slowing down when driving in work zones. Obey flaggers and stay alert to help keep you and our workers safe.



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Hours: Monday - Thursday, 7:00 a.m. - 5:30 p.m. • Friday, closed

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**PUD**  
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