



Get Ahead of Winter Weather

We have officially entered fall, which means cold weather isn't far away. Before winter arrives, here are some tips to maximize your home's energy savings.

Use a programmable thermostat to turn down the heat a few degrees when you're away.

Check your home's insulation, especially in the attic, where we recommend you have 6-12 inches of existing insulation.

Service your heating system annually, and be sure to change your furnace filter regularly.

Check for leaky ducts. Fixing loose or disconnected ducts will reduce your electric bill and heat your home more efficiently.

Seal air leaks around windows and doors. Adding weatherstripping, caulking, or door sweeps can help keep warm air in your home.

See more ways to weatherize your home at crpud.net/tips.



Photo by Tammy Long

Vote on Photos for the 2020 PUD Calendar

This month you can help decide which photos will appear in the 2020 PUD Calendar. Voting is open through the end of October for our annual Calendar Photo Contest.

You may vote online at crpud.net/calendar, or by stopping by our office Monday through Thursday between 7:00 a.m. and 5:30 p.m.

You may vote for up to three photos per season. We ask that individuals vote only once.

Rebate Amounts have Increased for Home Weatherization Projects

You can now receive increased rebates for adding insulation or new windows to your home. Rebates are available for customers who use electricity to heat their homes.

Rebate amounts vary depending on the type of windows and insulation you add to your home. Details are available at crpud.net/insulation.



To receive a rebate, you must complete a free home energy review prior to doing any work. Schedule one today at crpud.net/request or by calling Efficiency Services Group at **(888) 883-9879**.

Maintenance Duties: Who's Responsible?

Delivering electricity to your home or business is a partnership between you and the PUD. There are certain items that you, the customer, are responsible for maintaining. Similarly, there are certain items that we, the PUD, are responsible for maintaining.

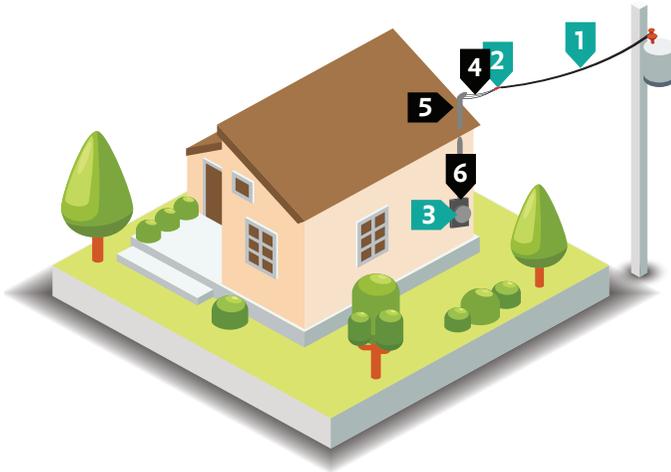
Overhead service maintenance responsibilities

We are responsible for:

1. Service wire
2. Connectors
3. Meter

You are responsible for:

4. Service entrance cables
5. Weather head and service mast
6. Meter base



Underground service maintenance responsibilities

We are responsible for:

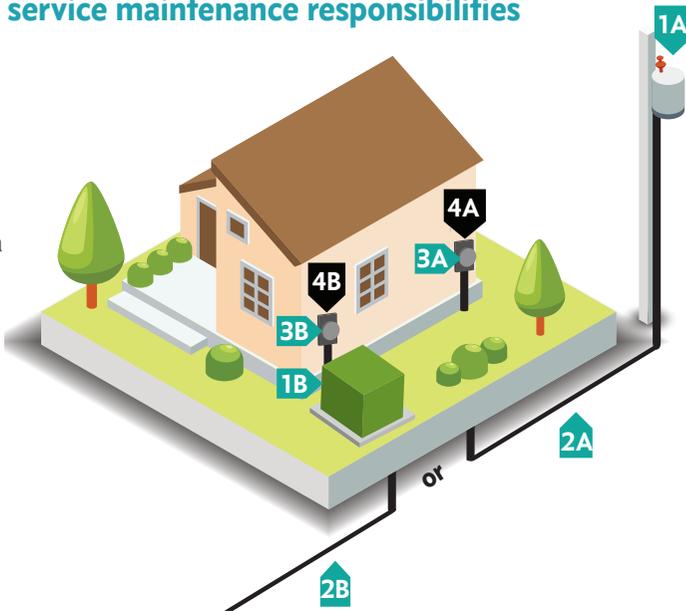
1. Transformer, which is either mounted on a pole (1A) or on a pad (1B)

2. Conduit and cable from transformer

3. Meter

You are responsible for:

4. Meter base



These guidelines are true for the vast majority of our customers. In rare instances, maintenance requirements may vary.

If your service entrance is damaged, it must be repaired and inspected by the Columbia County Electrical Inspector before we can restore your power.



Learn About Our Assistance Programs

We offer several different options to assist our customers:

- The GLOW Fund
- The Special Waiver Program
- The Low-Income Senior Discount Program
- The Gift Payment Program

Find more information about these programs online at crpud.net/assistance.



Be Prepared with an Emergency Kit

Prepare your family for an emergency or extended power outage by assembling a Home Emergency Kit.

See what items to include at crpud.net/kit.

Also consider having a kit in your family's vehicles.

Office: 64001 Columbia River Hwy, Deer Island, OR 97054

Mailing: PO Box 1193, St. Helens, OR 97051 • (503) 397-1844

www.crpud.net  facebook.com/crpud  twitter.com/crpudUtility

Hours: Monday-Thursday, 7:00 a.m.-5:30 p.m. • Friday, closed

COLUMBIA RIVER
PUD
A COMMUNITY-OWNED UTILITY