



Get Ahead of Winter Weather

We have officially entered fall, which means cold weather isn't far away. Before winter arrives, here are some tips to maximize your home's energy savings.

Use a programmable thermostat to turn down the heat a few degrees when you're away.

Check your home's insulation, especially in the attic. We recommend at least 6 inches of insulation in your attic.

Service your heating system annually, and be sure to change your furnace filter regularly.

Check for leaky ducts. Fixing loose or disconnected ducts will reduce your electric bill and heat your home more efficiently.

Seal air leaks around windows and doors. Adding weatherstripping, caulking, or door sweeps can help keep warm air in your home.

See more ways to weatherize your home at crpud.net/tips.

Maintenance Duties: Who's Responsible?

Delivering electricity to your home or business is a partnership between you and the PUD. There are certain items that you, the customer, are responsible for maintaining. Similarly, there are certain items that we, the PUD, are responsible for maintaining.

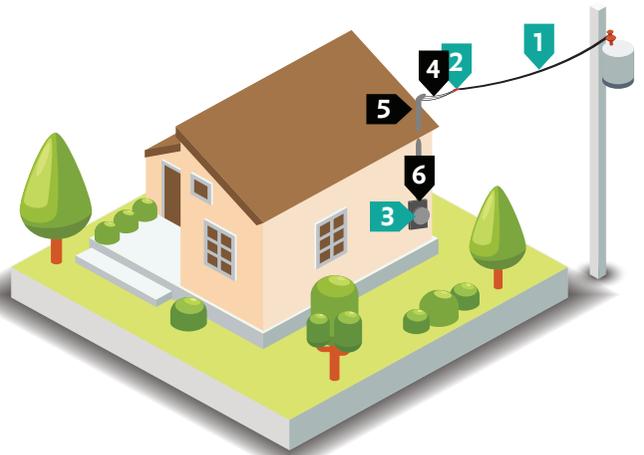
Overhead service maintenance responsibilities

We are responsible for:

1. Service wire
2. Connectors
3. Meter

You are responsible for:

4. Service entrance cables
5. Weather head and service mast
6. Meter base



Underground service maintenance responsibilities

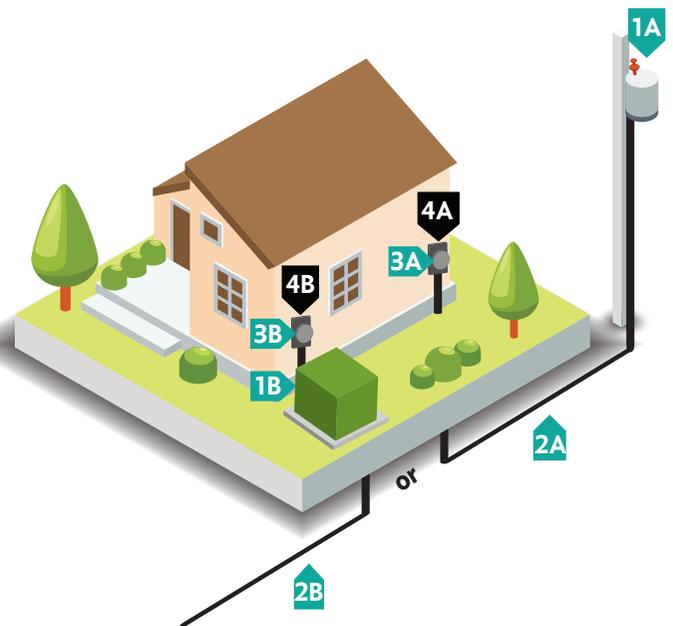
We are responsible for:

1. Transformer, which is either mounted on a pole (1A) or on a pad (1B)
2. Conduit and cable from transformer
3. Meter

You are responsible for:

4. Meter base

These guidelines are true for the vast majority of our customers. In rare instances, maintenance requirements may vary.



Pick Your Favorite Photos to Appear in the 2019 PUD Calendar

Would you like to help select the photos that will appear in the 2019 PUD Calendar?

Now is your chance!

You may vote in the PUD Calendar Photo Contest any time during the month of October. Voting is open online at crpud.net/calendar, or you may stop by our office Monday through Thursday from 7 a.m. until 5:30 p.m. to cast your ballot.

You may vote for up to three photos per season. The contest ends Oct. 31.

The PUD received photos from more individuals this year than ever before. We would like to thank everyone who submitted photos for the contest.



Photo by Donna Stevens



Learn About Our Assistance Programs

We offer several different options to assist our customers.

- The GLOW Fund provides emergency payment assistance to low-income customers.
- The Special Waiver provides a \$10 discount on the monthly customer charge to qualified customers.
- Our Gift Payment Program allows you to make a payment on another customer's account, either anonymously or by name.
- The Low-Income Senior Discount provides a \$10 discount on the monthly customer charge and a 10% discount on energy charges.

In addition to the programs we offer, Community Action Team (CAT) distributes federal funds from the Low-Income Home Energy Assistance Program to customers locally. To request an application packet, call CAT at (503) 397-3511.

Find more information about these programs online at crpud.net/assistance.

Leave a Porch Light On When the Power is Out

During a power outage, please flip on the switch for your front porch light.

It may seem counterintuitive to turn on a light during an outage, but by doing so you are actually helping our linemen.

By leaving your porch light switch on, you help our crews know when power has been restored. Leave a light turned on inside your home as well so you'll know too.



Be Prepared with a Home Emergency Kit

Make sure your family is prepared for a natural disaster, emergency, or extended power outage. Assemble a Home Emergency Kit for your family.

Visit crpud.net/kit to see which items to include in your kit.

Also consider having a kit in your family's vehicles. If you have pets, make sure they are accounted for as well.



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www.crpud.net  facebook.com/crpud  twitter.com/crpudUtility

Hours: Monday-Thursday, 7:00 a.m.-5:30 p.m. • Friday, closed

COLUMBIA RIVER
PUD
A COMMUNITY-OWNED UTILITY