



Save Money on Your Water Heating Costs

Water heating is typically one of the largest energy expenses in a home. It can account for up to 20% of your electric bill.

By making a few simple changes, you can cut your hot water use and lower your bill.

- Take more showers than baths. Bathing uses the most hot water in an average household. Showers typically use less hot water than baths.
- Wash your laundry in cold water. Today's detergents work well in cold water.
- Use the dishwasher. Run only full loads. This will use less water than washing dishes by hand.
- Turn off the water when you're brushing your teeth, shaving, or scrubbing dishes.
- Install a faucet aerator and low-flow showerhead.

Keep Cool with a Ductless Heat Pump

In addition to heating during the winter months, ductless heat pumps provide cooling during the summer.

Ductless heat pumps are quiet, easy to use, and energy efficient. They keep you comfortable year-round.

A ductless system provides cooling and heating to one or more zones in your home. The system is simple to install and does not require ductwork.

That makes ductless systems an excellent option for replacing or supplementing existing electric systems.

Ductless systems heat and cool your home efficiently, which can reduce your energy use.

In addition, we offer rebates for approved installations. Rebate amounts range from \$400 for the installation of ductless systems in new homes up to \$1,200 for the replacement of forced air electric systems in existing homes.

Visit crpud.net/ductless for details.



Cut Down on Waste with Paperless Billing

You can reduce the amount of mail coming to your home by enrolling in our Paperless Billing program.

Paperless Billing allows you to view your energy usage details electronically. You will receive an email alert monthly when your statement is available to view.

Simon and Stephanie in Scappoose have been enrolled in this program for years.

"It's nice because I just don't have paper come to my house. The fewer trees we can cut down, the better," Simon says.

Sign up today online at crpud.net/paperless, or contact our Customer Accounts Department at info@crpud.org or (503) 397-0590.





Hydropower's Balancing Act Helps Us All

Electricity in your home is ready at the flip of a switch thanks to an incredible balancing act from power grid operators. They make sure power supply matches power demand at any time, day or night.

Luckily for us, the Pacific Northwest is home to one of the most reliable, renewable power resources there is – hydropower. Every time it rains or snows, our hydro system refuels.

Hydropower is a load-following resource. It can throttle up or down to match the daily peaks and valleys of our energy use. So, when power use spikes in the morning as we prepare for the day, there's ample electricity available. And when there's a late-night lull as we sleep peacefully, grid operators can ramp down the electricity produced.

Operators control how much power is created by choosing how much water to let through the dams. Storage reservoirs behind dams act like giant batteries, storing water when power is not needed. Then, when demand increases, they release that water to be converted into electricity.

These hydroelectric dams produce about 85% of the electricity that we deliver to our customers.

Please Drive Safely in Work Zones

Please drive slowly when traveling through work zones.

Help us all go home safely at the end of the day. When you see flaggers, please be cautious and alert, and be prepared to stop.

Please slow down as you approach workers, and give them extra room.



Pay Station Locations Have Changed

As of July 1, Bank of the West in St. Helens is no longer offering PUD pay station services.

For the convenience of our customers, we have installed payment drop boxes in three locations:

- Rainier City Hall
106 W B St.
- Scappoose City Hall
33568 E. Columbia Ave.
- St. Helens City Hall –
Utilities Department
265 Strand St.

Drop boxes will be located inside of each building.

In addition, we have a payment drop box located in front of our office in Deer Island.

Customers facing disconnection will need to call us at (503) 397-1844 to report their payment, pay online at crpud.net, or pay in our office.

Additional payment methods are available. If you would like more details on these options, please visit crpud.net/billing or call our Customer Accounts Department at (503) 397-0590.

Office: 64001 Columbia River Hwy, Deer Island, OR 97054

Mailing: PO Box 1193, St. Helens, OR 97051 • (503) 397-1844

www.crpud.net  facebook.com/crpud  twitter.com/crpudUtility

Hours: Monday-Thursday, 7:00 a.m.-5:30 p.m. • Friday, closed

COLUMBIA RIVER
PUD
A COMMUNITY-OWNED UTILITY