

Pay Station Locations are Changing Jan. 1

Beginning January 1, we will have new dropbox locations for bill payments.

St. Helens Community Credit Union will no longer serve as a PUD pay station.

Bank of the West in St. Helens will continue to provide pay station services. We also have a dropbox in front of our office.

Payment dropboxes will be in the following locations:

- Rainier City Hall
106 W B St.
Open Monday through Friday, 9:00 a.m. to 5:00 p.m.
- Scappoose City Hall
33568 E. Columbia Ave.
Open Monday through Friday, 8:00 a.m. to 5:00 p.m.
- St. Helens City Hall – Utilities Department
265 Strand St.
Open Monday through Friday, 8:30 a.m. to noon and 1:00 p.m. to 5:00 p.m.

Dropboxes will be located inside of each building.

Customers facing disconnection will need to call us at (503) 397-1844 to report their payment, pay online at crpud.net, or pay in our office.

Slow Down, Move Over for Line Crews

If you see one of our trucks working along the side of the road, please slow down or move over. It will help keep our line crews safe. And, in Oregon it's the law.

Typically cones, traffic signs, or flaggers will alert you that we have a crew ahead. When you see any of these indicators, please slow down or move over a lane if that is a safe option.

Oregon law requires drivers to slow down or move over when they approach stationary vehicles displaying flashing lights. This is true of all vehicles. If moving to the next lane is not a safe option, drivers must reduce their speed to at least five miles per hour lower than the posted speed limit.

Thank you for helping keep our crews safe.



Spread Holiday Cheer with Our Warming Tree

Our GLOW Team will set up a Warming Tree in the lobby during the month of December. Rather than decorating a Christmas tree with traditional ornaments, the tree will be adorned with hats, gloves, scarves, and other warm winter apparel.

We will collect donations from employees, board members, and customers. All items will be donated to the local Salvation Army for distribution in the community.

Donations may be handmade, new, or gently used items.



Savings and Hot Water You Can Rely On

Energy-efficient and durable, heat pump water heaters give you reliable hot water.

And they can save you up to 60% on your electric water-heating costs for many years to come.

If you're looking for instant gratification, you might also qualify for one of our rebates. We offer rebates of \$150-\$300 for qualifying installations. See details at crpud.net/hpwh.

Make the switch to a heat pump water heater for energy savings and hot water you can count on.



PUD Pays 2018-19 Property Taxes

The PUD paid \$512,875 in property taxes to Columbia and Multnomah Counties for the 2018-19 tax year. That is based on a total assessed property value of \$40.9 million.

Our 2018-19 property taxes will be divided as follows:

- Schools \$254,054
- Fire Districts \$107,274
- County \$52,860
- Cities \$26,783
- 9-1-1 Comm \$20,636
- Other \$51,268

Columbia County received \$506,184; the remaining \$6,691 was paid to Multnomah County.

The majority of our service area is in Columbia County. We serve about 350 customers in northern Multnomah County, near Scappoose.

We are among the largest property tax payers in Columbia County.

Raffle Raises \$1,200 for Low-Income Assistance

This year's Quilt Raffle raised \$1,262.25 for the Neighbor's GLOW Fund.

That is enough to help 15-20 families in need of assistance with their electric bill this winter.

The Columbia River Piecemakers Quilt Guild presented us with the check at their November meeting.

The Guild donated many hours of labor into making the quilt. All proceeds go to the GLOW Fund, which provides emergency bill payment assistance to low-income PUD customers.

Judy DeMeire of Scappoose won the quilt.



Left to right are GLOW Quilt Co-Chair Mary Ann Emerson, PUD GLOW Team member Heidi Ralls, quilt winner Judy DeMeire, and Guild member Sunday Summer.

Happy Holidays!

The Columbia River PUD Board of Directors and staff would like to wish you a merry Christmas and happy New Year!

Our office will be closed on December 25 and January 1 to observe Christmas and New Year's Day.

Crews will be on standby. If your power goes out, please call our 24-hour outage and emergency line, (503) 397-1844.

Office: 64001 Columbia River Hwy, Deer Island, OR 97054

Mailing: PO Box 1193, St. Helens, OR 97051 • (503) 397-1844

www.crpud.net  facebook.com/crpud  twitter.com/crpudUtility

Hours: Monday-Thursday, 7:00 a.m.-5:30 p.m. • Friday, closed

COLUMBIA RIVER
PUD
A COMMUNITY-OWNED UTILITY