



# Power Lines

A monthly newsletter from Columbia River People's Utility District

March 2010

## Convenient Bill Payment Options for Everyone

Whether you're looking for paperless billing, equal monthly payments for automatic payment, we have a plan that's just right for you. See the back of this newsletter for signup forms.

### View or Pay Your Bill Online

**Account Online** is a website that gives you instant access to view your PUD bill and account history. You can also pay online using a Visa, MasterCard, Discover Card, or bank draft.

### Electronic Billing

Want to go paperless? Sign up for **Electronic Billing**. You'll receive an email when your monthly statement is available, and then you'll log in to Account Online to view or pay it.

### Equal Monthly Payments

**Budget Pay** takes the bite out of high winter heating bills. You pay the same amount each month; your payment amount is based on your average usage over the previous year and is adjusted annually in March.

### Automatic Bank Deduction

With **Power Pay**, your bill is paid automatically each month through a deduction from your bank account. You still receive a monthly statement showing your usage and the amount due, but you won't have to worry about writing a check and mailing it in, and you won't need a stamp.

### Automatic Deduction with Electronic Billing

Our **Always Current** program combines Power Pay and Electronic Billing. You'll receive email notification when your statement is available in Account Online, and your bill will be paid automatically through a deduction from your bank account.

### Pay by Phone

You can pay your bill using our **Automated Telephone Payment System**. Call Customer Accounts at (503) 397-0590 and choose option #1.



## Budget Pay True-Up This Month

With our Budget Pay program, you pay the same amount each month, year-round. The amount is based on your previous year's usage and is recalculated in March.

If you're currently a Budget Pay customer, your payment amount may change this month. Your new payment amount will be shown on your March statement.

If your payment is made automatically through online banking, don't forget to adjust the payment amount if necessary.

If you are signed up for Electric Charge or Power Pay, we will automatically adjust your payment amount for you.



24 Hour Outage & Emergency Hot Line: (503) 397-1844 • Email: [info@crpud.org](mailto:info@crpud.org)  
Website: [www.crpud.net](http://www.crpud.net) • Business Hours: 8:00 a.m. - 5:00 p.m., Monday - Friday

## GLOW Book Sale

April 1 - 30, 2010

At the PUD Office in Deer Island  
8 a.m. to 5 p.m., Monday - Friday

Proceeds benefit the Neighbor's GLOW Fund, which provides emergency bill payment assistance to PUD customers.

## Sign-Up for **Electronic Billing** - Use Account Online to view your PUD statement

Complete this form and submit to: Columbia River PUD, PO Box 1193, St. Helens, OR 97051.

- Please set up Account Online access for my account.
- Please sign me up for email billing using the email address shown below.
- Call me. I have some questions.

Name: \_\_\_\_\_  
Address: \_\_\_\_\_  
City/State/Zip: \_\_\_\_\_  
Day Phone: \_\_\_\_\_  
Signature: \_\_\_\_\_

PUD Customer Number: \_\_\_\_\_  
Email: \_\_\_\_\_  
Choose a Password: \_\_\_\_\_  
Date: \_\_\_\_\_

*This authorization shall remain in effect until cancelled.*



## Sign-Up for **Budget Pay** - Pay the same amount each month, year-round

Complete this form and submit to: Columbia River PUD, PO Box 1193, St. Helens, OR 97051.

Budget Pay amounts are calculated each March. A minimum 12 month billing history is recommended.

- Yes, I'd like to sign up for Budget Pay and make equal monthly payments on my PUD bill.
- Please add a \$\_\_\_\_ Neighbor's GLOW Fund donation to my monthly Budget Pay amount.
- Call me. I have some questions.

Name: \_\_\_\_\_  
Address: \_\_\_\_\_  
City/State/Zip: \_\_\_\_\_  
Signature: \_\_\_\_\_

PUD Customer Number: \_\_\_\_\_  
Email: \_\_\_\_\_  
Day Phone: \_\_\_\_\_  
Date: \_\_\_\_\_

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## Sign-Up for **Power Pay** - Automatic deduction from your bank account

Complete this form and submit to: Columbia River PUD, PO Box 1193, St. Helens, OR 97051.

When you receive a bill that says "POWER PAY - DO NOT PAY" you'll know that Power Pay is activated for your account. Until then, please continue to pay your bill as before. **\*\*Please include a voided blank check with this form\*\***

Name: \_\_\_\_\_  
Address: \_\_\_\_\_  
City/State/Zip: \_\_\_\_\_  
PUD Customer Number: \_\_\_\_\_  
Daytime Phone: \_\_\_\_\_  
Signature: \_\_\_\_\_

Bank Name: \_\_\_\_\_  
Name on Account: \_\_\_\_\_  
Bank Routing #: \_\_\_\_\_  
Bank Account #: \_\_\_\_\_  
Type of Account:  Checking  Savings  
Date: \_\_\_\_\_

*This authorization shall remain in effect until cancelled.*



## Sign up for **Always Current** - Automatic payment with electronic billing

Complete this form and submit to: Columbia River PUD, PO Box 1193, St. Helens, OR 97051.

**\*\*Please include a voided blank check with this form\*\***

Name: \_\_\_\_\_  
Address: \_\_\_\_\_  
City/State/Zip: \_\_\_\_\_  
PUD Customer Number: \_\_\_\_\_  
Phone: \_\_\_\_\_  
Email: \_\_\_\_\_  
Choose a Password: \_\_\_\_\_

BankName: \_\_\_\_\_  
Name on Account: \_\_\_\_\_  
BankRouting#: \_\_\_\_\_  
BankAccount#: \_\_\_\_\_  
Type of Account:  Checking  Savings  
Signed: \_\_\_\_\_  
Date: \_\_\_\_\_

Add Budget Pay option? (Equal monthly payments, amount calculated each March)

- Yes  No

*This authorization shall remain in effect until cancelled.*

