



# Power Lines

A monthly newsletter from Columbia River People's Utility District

January 2010

## Board Approves 2010 Budget, No Rate Increase Planned

Columbia River PUD's Board of Directors has approved a \$31.3 million Operating and Capital Budget for 2010. No rate increase is planned for the year. The budget includes these major goals:

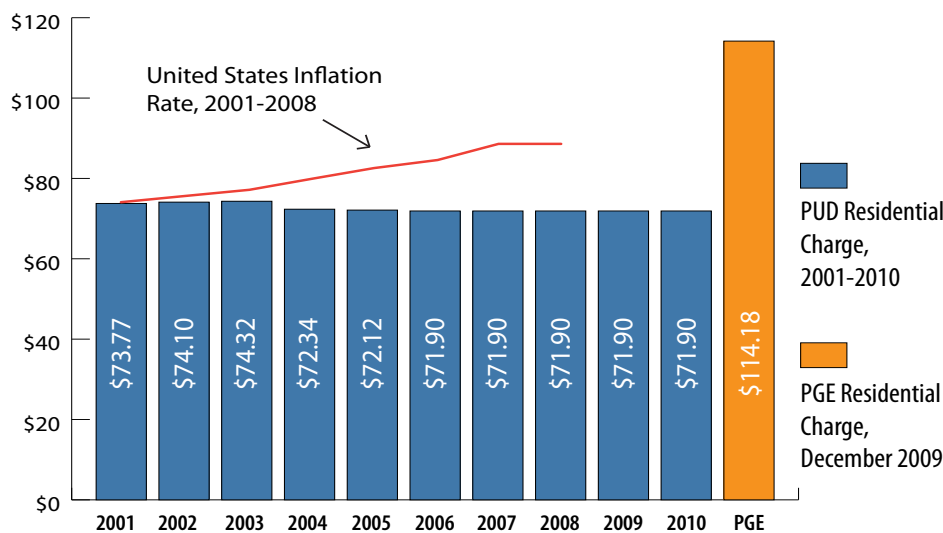
- Keep electric rates stable.
- Maintain core operations & services.
- Maintain & improve the distribution system to ensure continued reliability & minimize outages.

Visit [www.crpud.net](http://www.crpud.net) to read a detailed press release on the 2010 Budget.

*"We are pleased to be able to keep rates stable for customers during these difficult economic times."*

- General Manager Kevin Owens

## Monthly Bill for Average Residential Customer, 2001-2010 for 1,100 kWh of electricity usage



## PUD's Annual Audit Now Underway

Each year an independent auditing firm reviews the PUD's accounting records to ensure that we are conducting business in compliance with generally accepted accounting principles and that controls are in place to safeguard the PUD's assets. As part of the audit, customer records and billing activity are reviewed.

If you have questions about how your bill is calculated, individual line items on your bill, your billing history or your energy usage, please contact PUD Customer Accounts at (503) 397-0590 or [custsvc@crpud.org](mailto:custsvc@crpud.org).

If you feel that your bill was calculated incorrectly or that your account balance is not correct, please write to our auditors and describe the error. Please include a copy of your billing statement, if available.

Send your letter to:

Kenneth Kuhns & Co.  
570 Liberty Street SE, Suite 210  
Salem, OR 97301



24 Hour Outage & Emergency Hot Line: (503) 397-1844 • Email: [info@crpud.org](mailto:info@crpud.org)  
Website: [www.crpud.net](http://www.crpud.net) • Business Hours: 8:00 a.m. - 5:00 p.m., Monday - Friday

## Simplify life with **Always Current** Automatic Bill Payment

- Receive your statement by email
- Your payment is automatically deducted from your account
- View your payment history and electricity usage online, anytime



# Utility Industry, Community Service Scholarships for Local High School Seniors

We're offering three \$4,000 Utility Industry Scholarships and three \$1,000 Community Service Scholarships to seniors from St. Helens, Scappoose and Rainier School Districts.



*"We hope these scholarships will encourage today's best and brightest students to pursue the many rewarding careers available at electric utilities."*

- General Manager Kevin Owens

Utility Industry Scholarships are available to students who are planning careers as linemen, power engineers, field engineering technicians, energy efficiency specialists, renewable energy specialists and energy management engineers. Students entering two or four-year programs will receive two annual payments of \$2,000 each. Students entering lineman training programs will receive one \$4,000 payment.

Community Service Scholarships are available to graduating seniors who have demonstrated an outstanding commitment to community service throughout their high school careers. The PUD will award one \$1,000 scholarship at each high school.

Additional information and application forms are available from the counseling offices at local high schools, at the PUD office in Deer Island, and online at [www.crpud.net](http://www.crpud.net). Applications are due March 12, 2010.



## Extra 2010 Calendars - While Supplies Last!

We have a few extra 2010 PUD calendars at our office. Please stop by if you would like one. When they're gone, they're gone!

## Save Energy, Save Money

Make your home more energy efficient and earn PUD rebates. Tax credits available too.

**Home Weatherization** - Improve your home's energy efficiency. Rebates up to 50% of project cost for electrically heated homes.

**ENERGY STAR® Replacement Windows** - \$6/square foot rebate for electrically heated homes.

**Marathon® Water Heaters** - \$250 rebate, 0% Financing.

**ENERGY STAR® Appliances** - Rebates for refrigerators, freezers, clothes washers and dishwashers.

**Heat Pumps** - Rebates for Standard and Ductless systems.

For More Information, contact our Energy Experts at (503) 366-5470 or [experts@crpud.org](mailto:experts@crpud.org), or visit us online at [www.crpud.net](http://www.crpud.net).

## Sign up for **Always Current** - Automatic payment with email billing

Complete this form and return with payment or submit to: Columbia River PUD, PO Box 1193, St. Helens, OR 97051.

**\*\*Please include a voided blank check with this form.\*\***

Name: \_\_\_\_\_

Address: \_\_\_\_\_

City/State/Zip: \_\_\_\_\_

PUD Customer Number: \_\_\_\_\_

Phone: \_\_\_\_\_

Email: \_\_\_\_\_

Choose a Password: \_\_\_\_\_

Bank Name: \_\_\_\_\_

Name on Account: \_\_\_\_\_

Bank Routing #: \_\_\_\_\_

Bank Account #: \_\_\_\_\_

Type of Account:  Checking  Savings

Signed: \_\_\_\_\_

Date: \_\_\_\_\_

Add Budget Pay option? (Equal monthly payments, amount calculated each March)

Yes  No

