



Power Lines

A monthly newsletter from Columbia River People's Utility District

October 2009

Preparing For Emergencies: What to Put in A Home Emergency Kit

Whether you are faced with a storm, natural disaster or an extended power outage, your family will be safer and more comfortable if you have a home emergency kit ready to use. Here's what to include:

Water - Three gallons per person

Food - A three-day supply of nonperishable food (Include a can opener and utensils)

Radio, Flashlight & Extra Batteries

First Aid Kit & Dust Mask

Money - Extra cash and coins

Extra Blankets & Clothing

Personal Hygiene Items

Pet Supplies - Food and water

Emergency Contact List

Paper & Pencil

Duct Tape & Plastic Sheeting

Crescent Wrench - For utility shut-offs

Candles & Matches - In a waterproof container

Map of Local Area

Other Important Items - A three-day supply of prescription medication, extra eyeglasses, copies of important documents (marriage & birth certificates, insurance policies, passports) and toys or books

To learn more, visit www.oregonredcross.org.



2010 Calendar Photo Contest

Vote for your favorites!
Visit www.crpud.net or
stop by our office by
October 31.



Photo by Albert Cross

Low-Income Home Energy Assistance Available Through Community Action Team

The Low-Income Home Energy Assistance Program (LIHEAP) is a federally-funded program that helps low-income households with home heating costs. Community Action Team (CAT) distributes LIHEAP funds in our area. To schedule a LIHEAP appointment with CAT, call (503) 366-6582.

PUD Low-Income Assistance Programs

The PUD also offers two low-income assistance programs - the Neighbor's GLOW Fund and the Special Waiver:

- GLOW provides emergency assistance to low-income PUD customers who are behind in their payments and in danger of having their electric service disconnected.
- The Special Waiver Program waives the \$7 monthly customer charge for low-income households.

For more information about our low-income programs, call (503) 397-0590 or email custsvc@crpud.org.



24 Hour Outage & Emergency Hot Line: (503) 397-1844 • Email: info@crpud.org
Website: www.crpud.net • Business Hours: 8:00 a.m. - 5:00 p.m., Monday - Friday

Give Light, Offer Warmth with the Neighbor's GLOW Fund

The Neighbor's GLOW Fund provides a helping hand to PUD customers who are facing disconnection of their electric service for nonpayment. GLOW is funded through voluntary customer contributions and employee fundraisers. Nearly 450 families have received GLOW assistance so far in 2009, and as the weather grows colder even more will need help.

Your tax-deductible gift to GLOW helps where help is needed most - every dollar goes to customers needing assistance. You can make a one-time contribution, or donate a little each month as part of your electric bill. To make a donation, just fill out the form on the back of this coupon and return it with your payment.



Choose ENERGY STAR® Qualified Appliances for Performance & Savings

Shopping for a new appliance? Be sure to choose an ENERGY STAR® qualified model. ENERGY STAR qualified appliances use 10-50% less energy and water than standard models, while offering the performance and features you want.

We offer rebates for ENERGY STAR qualified clothes washers, dishwashers and refrigerators:

- Clothes washer - electric hot water heater - \$75
- Clothes washer - gas, propane or oil hot water heater - \$25
- Dishwasher - \$25
- Refrigerator - \$25
- Freezer - \$25



Contact our Energy Experts at experts@crpud.org or (503) 366-5470 for more information.

Tax credits also available

The state of Oregon also offers tax credits on energy-efficient appliances ranging from \$60 to \$180. Their qualification standards differ slightly from ours - for more information visit <http://www.oregon.gov/energy>.

Marathon® Water Heaters Offer a Lifetime of Efficiency & Savings

The next water heater you buy could be the last one you'll ever need.

Marathon water heaters are built to last a lifetime. Their plastic tanks will never corrode, rust or leak. Marathons are also the most energy-efficient water heaters on the market, which means you'll spend less to heat the water you use.

So when your old water heater starts to leak, replace it with a Marathon. And if you're building a new home, start with the tank that's built to last: a Marathon.

We offer \$250 rebates and 0% financing on Marathon water heaters. To learn more, contact our Energy Experts at (503) 366-5470 or visit www.crpud.net.



Use Your Standby Generator Safely: Install a GenerLink Transfer Switch

Standby generators are helpful during outages, but if connected improperly they can send electricity onto the power lines, seriously injuring or killing our linemen who are working to restore power.

A GenerLink Transfer Switch keeps your generator from energizing the power lines. GenerLink also makes using a standby generator more convenient, allowing you to operate

lighting and appliances much like when the power is on.

We offer GenerLink Transfer Switch service for \$7.95 a month. GenerLink can be installed by a PUD serviceman in about an hour.

To learn more, contact our Energy Experts at (503) 366-5470 or experts@crpud.org.

GLOW Donation Form

Please add \$1 \$3 \$5 \$_____ to my bill each month.

My one-time donation of \$_____ is enclosed.

Please add my one-time donation of \$_____ to my next bill.

Name: _____ PUD Customer #: _____

Signature: _____ Date: _____

Donations to the Neighbor's GLOW Fund are tax-deductible.

